# **Privacy Policy**

Effective Date: [Insert Date]

Prosperagate ("we," "us," or "our") is committed to protecting your privacy and ensuring that your personal information is handled securely and responsibly. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website <a href="www.prosperagate.com">www.prosperagate.com</a>] (the "Site"), or engage with us through other means.

#### 1. Information We Collect

We collect personal information that you voluntarily provide when you:

- Submit a contact or inquiry form
- Request a quote
- Sign up for SMS alerts or email communications
- Make a purchase or business transaction with us
- Communicate via email, phone, or text

This may include:

- Name
- Email address
- Phone number
- Business name
- Shipping/billing address
- Any other details you provide voluntarily

#### 2. How We Use Your Information

We use your information to:

- Respond to your inquiries and requests
- Process transactions and fulfill orders
- Send updates about shipments, services, or changes
- Communicate promotional or service-related information (with your consent)
- Improve our website and customer experience
- Comply with legal obligations

#### 3. SMS Communications

If you opt in to receive SMS messages from Prosperagate:

- Message and data rates may apply
- Message frequency will vary depending on your interaction with our services
- You can opt out at any time by replying STOP
- For help, reply **HELP** or contact us at [email] or [phone number]

## 4. Sharing Your Information

We do **not** sell, rent, or trade your personal information. We may share it with trusted third parties only when necessary to:

- Process payments and fulfill transactions
- Provide operational or communication services (e.g., CRM, SMS platforms)

• Comply with legal obligations or protect rights and safety

## 5. Data Security

We use appropriate technical and organizational safeguards to protect your data, including encryption, secure storage, and limited access by authorized personnel only.

## 6. Data Storage

Your information may be stored in:

- Our internal CRM or customer account management systems
- Encrypted servers and third-party platforms that comply with data privacy regulations

## 7. Cookies & Tracking

Our Site may use cookies and similar technologies to enhance user experience, track website analytics, and remember user preferences. You may disable cookies in your browser settings if desired.

#### 8. Your Rights

You have the right to:

- Request access to the personal information we hold about you
- Correct or update your information
- Request deletion of your data (subject to legal and operational obligations)
- Withdraw consent for marketing communications at any time

## 9. Third-Party Links

Our Site may contain links to other websites. We are not responsible for the privacy practices or content of those third-party websites.

## 10. Contact Us

For questions about this Privacy Policy or your data, please contact us at:

#### **Prosperagate**

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